



Managerial Courage

A complementary webinar for the members of BNMA

Overview

The ability to have difficult conversations with employees is a crucial element of management, yet many managers struggle in doing so. In this interactive webinar training, we will explore the benefits and the difficulties of providing effective feedback and handling difficult situations.

Topics to be covered include:

- What managerial courage looks like
- How progressive discipline fits in
- How to have difficult conversations with tact and professionalism
- Overdoing managerial courage and how to fix it
- Exhibiting managerial courage to your employees while focusing on behaviors that increase employee retention

About ESC

ESC is an Outsourced Human Resource (HR) Firm and Professional Employer Organization (PEO) headquartered in Amherst, NY. The only locally owned PEO, ESC provides services to hundreds of businesses locally, regionally and throughout the country, offering unmatched expertise in all areas of HR outsourcing and employment administration, all under one roof.

SPEAKER:



Liz Warren
EVP and Chief People Officer,
ESC

When

Thursday, June 9, 2022
9:00 – 10:00 am via Zoom

[REGISTER NOW](#)

A link to the webinar will be provided upon registration.