

Making the Right Decisions Under Pressure 2 day

In this course, students will learn to evaluate options, generate possible solutions, and decide on logical strategies.

Learning Objectives

After completing this course, students will know how to:

- Make intelligent decisions with limited time and information
- Reframe issues to ensure greater problem solving accuracy
- Convert conflicting opinions into useful insights

COURSE OUTLINE

1 - THE COMPLEXITY OF DECISION MAKING

- Establishing the Needs of the Organization
- Defining Organizational Objectives and Goals
- Measuring Your Goals
- Calculating Probabilities of Success

2 - DEALING WITH OPINION IN THE FACE OF UNCERTAINTY

- Understanding Theories of Decision-Making
- Avoiding Irrationality
- Being Aware of Risks
- Reframing the Options
- Asking the Right Questions
- Knowing What You Want
- Making Proper Comparisons
- Working with Stereotypes and Expectations

3 - ADAPTING DECISION STRATEGIES FOR A COMPLEX WORLD

- Reviewing Your Plans
- Engaging Stakeholders
- Enlisting Your Network
- Managing Risks
- Planning for Risks – Avoidance, Mitigation, Transference, and Acceptance
- Applying Complexity Theory and the Butterfly Effect
- Adjusting Decisions
- Building in Metrics & Measurements
- Monitoring Progress and Managing Risks
- Looking for Emerging Trends